FAQs for the community

CHECK IN TAS

KEEP ON TOP OF COVID

What is Check in TAS?

The Tasmanian Government now requires use of the free Check in TAS smartphone app to collect contact tracing information about everyone who spends time at a relevant location (see overleaf).

All people aged 16 years and over who enter a relevant location (including staff) are required to provide their contact information through the Check in TAS app, wherever possible.

Is there a time limit before I need to check in?

There is no longer a minimum time limit before you need to check in. No matter how short your visit may be, you need to check in. For example, if you are simply grabbing a takeaway coffee from a food business, you will be required to check in.

Is there any cost?

No, the Check in TAS app is free, easy to use and ready for download from the **Google Play Store** and **Apple App Store**.

What if I don't have a smartphone or can't use one?

If you don't have a smartphone or are unable to use one, others in your group can check in for you using the app on their device. Alternatively, staff at the premises will be able to check you in, with a device provided by the premises, or you will be able to record your details with a pen and paper.

Do I have to check in?

It is your responsibility to check in at every location that has a Check in TAS QR code. It is important to assist in contact tracing efforts and to keep the community safe.

Penalties may apply if you do not check in.

Why is this being required?

The purpose of Check in TAS is to support contact tracing in the event of a case or an outbreak of COVID-19 in Tasmania.

In the event of a case of COVID-19 in the community, we need to act quickly to contain the spread of disease. Check in TAS ensures that contact tracing information is collected in a format that is readily accessible for Public Health to use. If there are delays in getting contact tracing information, if information is incomplete or provided in a way that is difficult for Public Health to use, it costs time. In that time, or if contacts are missed, people may unknowingly spread infection, risking lives and requiring stronger control measures.

How do I know that my information won't be used for other purposes?

The information you provide is automatically and securely stored in the right format within the Department of Health, so it can be readily accessed for contact tracing, if necessary. Your information will be automatically deleted after 28 days.

How long will we have to do this for?

We don't know how long COVID-19 is going to be around, but while it continues to present a risk to the health and wellbeing of the people of Tasmania, Public Health needs to implement the most effective measures possible to help protect us all. At this stage, all relevant locations will need to use Check in TAS to collect contact tracing information, until notified otherwise.

Does every person need to check in or is it one person per group?

Everyone aged 16 years and over must check in to a location, regardless of how long you will be there. You can check in someone else as a 'guest' on your device by selecting 'check in additional people' after you scan the QR code.

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How do I add someone else to my Check in TAS app so I can check them in on my device?

You can easily add family members or friends to your personal Check in TAS app profile. Open the app on your device, click on the three bars in the top left corner of the app, click on 'Frequent guests' and follow the prompts.

Do I need to check in if I work at a relevant location?

All staff who work at a location that is required to use Check in TAS, must also check in on every shift. If you work at more than one location check in at each premises.

Relevant locations required to use the Check in TAS app

For a full list of businesses required to use Check in TAS, please visit **www.checkin.tas.gov.au**.

Where can I go to get more help?

If you have further questions or require assistance with Check in TAS please call the Public Health Hotline **1800 671 738** or email **check.in.tas@health.tas.gov.au**.

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